

Canine Partners 24/7 Veterinary Helpline

The Vet Connection

As part of your insurance policy with Agria Pet Insurance, you have access to 24/7 veterinary advice from a Veterinary Nurse or Veterinary Surgeon.

If you are concerned about your canine partner's health and are unsure if you need to see a vet:

1. Ensure you have your policy number
2. Call 0333 332 1947
3. A Veterinary Nurse will ask a series of questions to make an assessment
4. The Vet Nurse may offer advice or may escalate to a video consultation with a veterinary surgeon
5. You will receive clear instructions on what to do next
6. Update Canine Partners within working hours



Pet Health Helpline



24/7 phone line which will be answered within 30 seconds by a trained veterinary professional








Video consultations allowing an informed assessment for quick advice and reassurance

agriapet.co.uk/pet-owners/pet-health-helpline/

When should I still call the Canine Partners emergency phone?

In an emergency, you can still contact Canine Partners on 07770 608648 if:

-  You have received advice from your treating Veterinary Surgeon and you have concerns
-  A canine partner requires a referral or surgery
-  There are financial concerns for veterinary treatment
-  Other emergencies aside from health, for example lost dogs
-  Canine Partners should be updated as soon as possible within office working hours following any health concerns